



**May 2023**

**Environment, energy and social sustainability policy**

We are committed to achieving the best environmental practices possible along with responsible energy consumption and social sustainability and have partnered with EarthCheck, the world's leading benchmarking and certification provider to achieve this with rigor and in an evidenced way.

The Headland is an 88-bedroom hotel, with 39 cottages, 3 restaurants, a spa and an AquaClub, set in 11 acres of wild Cornish clifftops, on the edge of the town of Newquay. The Hotel includes a spa with 6 treatment rooms, indoor pool, sauna, steam room and spa bath. There is a gym & surf school onsite, as well as an AquaClub with three indoor pools and three outdoor pools, which is operational year round. There are six private meeting rooms and spacious ground floor lounges. We also have 4 dining areas: Restaurant RenMor, The Terrace, The Deck and the Spa dining lounge.

We recognise that the beautiful natural environment of Cornwall is one of the main drivers for tourism in the area and that the activities of our hotel have the potential for negative impact on this habitat and its community. Our Environmental Management Strategy is rigorous and with support from EarthCheck, helps us to properly manage these impacts identified.

Through collaboration with our team, family hotel owners, suppliers, business partners and guests, we actively work to reduce the environmental impact and risk to our business and community by focusing on critical areas including our carbon emissions, usage and management of energy, our waste, water, food & supply chain. These environmental performance indicators will be measured and summarised through annual reporting and used to continually improve our annual benchmarking and progress.

We pledge to protect and safeguard our natural world with all the decisions and action we take.

Additionally, we are committed to integrating leading environmental practices and sustainability principles aimed at:

- Protecting natural resources
- Supporting local producers, businesses, and suppliers
- Establishing and reporting on key environmental performance indicators and focusing on improving these measurements year on year.
- Minimising waste and pollution
- Raising environmental awareness among our team and guests, through training, collaborations and knowledge sharing.
- Complying with legal principles
- Supporting local employment through school engagement
- Writing an energy management plan and embedding it thoroughly through the business.

We acknowledge that achieving our goals and objectives will require many changes to be made over time. However, we strongly believe that our sustainability efforts serve the interests of both the current and future generations and constitute the foundation for long lasting success in business.

Adrian Pickard  
General Manager