



THE HEADLAND



## COTTAGES

### What you can expect from your Cottage Housekeeping Team

Upon arrival there is a welcome tea tray on arrival. Beds are made up with feather duvets, crisp linen and bath towels are provided (but please bring your own beach towels).

Also included are dishwasher tablets, washing up liquid, tea towels, loo paper, welcome toiletries and a hairdryer. There is a coin operated launderette in the hotel, plus a full laundry service.

Uniquely although your accommodation is “self-catering” we will lightly service your cottage each day, between the hours of 10.00 am and 3.30 pm, (on very busy days it may be later) and will include the following:

- Removal of all rubbish
- A tidy of the beds
- A light cleaning of the bathroom
- Top up of toilet paper, toiletries will only be topped up on request
- Replacement of dirty towels
- Cleaning of bathroom floors

For a stay of between 6 and 9 nights, you can expect in addition to a daily service, a linen change roughly halfway through your stay.

For a stay of 10 and 16+ nights you can expect a light service daily plus a

full clean including linen change and a vacuum through, at 4 or 5 night intervals, depending on the length of stay.

#### Dogs

While the entire housekeeping team adore your 4-legged friends, we are unable to service your accommodation while any dog is left alone inside the cottage, no matter how friendly. This is hotel policy across the entire site.

We will endeavour to service your cottage at your convenience. If you require a specific time due to your timetable or plans, please do contact the team on the numbers below to make arrangements.

#### Finally

- › **May we remind you that check out is 10am.** Please keep this in mind if arranging Spa appointments on your last day.

You can contact Housekeeping on 8651 office, or 8720 mobile from your cottage telephone between 8am and 4.30pm.